**CURRICULUM VITAE**

**Dr. M. SANKARA PRASANNA KUMAR**

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**Professional Summary:**

* Having 7 years of experience as Software Engineering in Automation Anywhere.
* Good Knowledge on RPA Tools like Automation Anywhere.
* Having good knowledge on Automation Anywhere Control Room.
* Having significant experience with Automation Anywhere Enterprise client.
* Good Working experience on Automation anywhere tool 10.7, 11.3 and A360.
* Experience on managing the Automation Anywhere Control Room Administration, Such as User Management, Task schedules, Credential Manager, Deployments and BOT Repository etc.
* Troubleshooting the bugs and exceptions then executing successfully in priority wise.
* Good knowledge on SAP, Excel, PDF, Object Cloning, and Manage window controls, Database commands, E-mail Automation Commands etc.
* Good understanding of Software Development Life Cycle SDLC & Agile methodologies.
* Configured automation processes as per BRD & Supporting delivery team during the UAT and rollout phases.
* Demonstrated ability in problem solving and in learning modern technologies quickly and effectively.

**Certifications:**

* + Certified as Advanced RPA Professional by Automation Anywhere in v 11.
  + Certified as Advanced RPA Professional by Automation Anywhere in A2019.

**Professional Experience:**

* Worked as RPA Developer at Unosis IT Solutions Pvt Ltd from August 2017 to February 2022.
* Working as Software Engineer at Cognizant from March 2022 to till date.

**Educational Qualifications:**

* Doctoral Degree from JNTUH, Hyderabad, Telangana
* Master of Technology from JNTUH, Hyderabad, Telangana.
* Bachelor of Technology from JNTUH, Hyderabad, Telangana.

**Technical Skills:**

* **Automation Tools :** Automation Anywhere, Ui Path
* **Programming Languages :** C, C++, Java, Python
* **Web Technologies :** HTML, Java Script, PHP
* **Operating System :** Windows Family

**Projects:**

Project # 1

**Title:** Sales Org & Division Correction

**Role:** RPA Developer

**Description:** When orders are received from customers via E-Order channels with unrecognized products, the product line is changed to FINDMATERIAL. This results in the order requiring manual review. These orders do not naturally get assigned to agents. It leads to minimal visibility and ultimately delays the order processing by agents.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled SAP, Excel, Window automations and Exceptions.
* Involved in unit and integration testing and bug fixes.
* Active involved in document approval process and code moment from different environments (Dev, UAT and Prod).

Project # 2

**Title:** Supply Master - Data Creation & Maintenance

**Role:** RPA Developer

**Description:** This automation would enable the use of Winshuttel e-forms, combined with an approval workflow. This would greatly improve the overall efficiency of indirect supplier master data creation and maintenance. Lead time, processing time, accuracy and user experience will improve.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled E-Mail, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Active involved in document approval process and code moment from different environments (Dev, UAT and Prod).

Project # 3

**Title:** PRS Registration

**Environment:** Automation Anywhere

**Role:** RPA Developer

**Description:** PRS registration automation tool is an application developed using automation anywhere. The proposal is to log into DTrak (Device Tracking System), and complete the patient registration form and create a medical event with the exact Device, Providers and the Facility obtained from the OCR (Optical Character Recognition) data for Heart Valve patients and attaching the PDF documents by downloading from SharePoint provided by the business, which captures data from hand written forms via OCR.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled Web, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Preparing different approval documents (PDD, SDD, LIA etc.,)
* Active involved in document approval process and code moment from different environments (Dev, Test, UAT and Prod).

Project # 4

**Title:** SMF Process Events

**Role:** RPA Developer

**Description:** The scope of the process involves using the data in the excel template provide to receive the delivery note. GTIN number, Version number and UCC Barcode from SAP. Once this information has been gathered, the automation will then create a goods receiving order and verify it’s success in SAP.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled SAP, Excel, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Preparing different approval documents (PDD, SDD, LIA etc.,)
* Active involved in document approval process and code moment from different environments (Dev, Test, UAT and Prod).

Project # 5

**Title:** Thailand Tender Automation

**Role:** RPA Developer

**Description:** The objective of the project is to automate the tender identification process in DKSH system. Our logistics partner in Thailand - DKSH sends us daily email with tender news. This should be an excel or PDF attachment or both. This excel data is extracted from DKSH tender portal which consolidates most of the online tenders announced in Thailand. Once Medtronic Tender team receives this excel / PDF they manually identify relevant tenders & categorize them by BU (Business Units) and then forward the relevant tenders to the BU team.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled Web, Excel, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Preparing different approval documents (PDD, SDD, LIA etc.,)
* Active involved in document approval process and code moment from different environments (Dev, UAT and Prod).

Project # 6

**Title:** SAP GTS Block Order / Delivery Report Application

**Role:** RPA Developer

**Description:** The objective of the project is to centralizing GTS Operations to APAC Shared services and since the Shared Services handles the operations of multiple countries across a broader time zone, one of the challenge being faced is running an SAP based report at fixed interval of hours for different countries which is a tedious manual task.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled SAP, Excel, Web, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Active involved in document approval process and code moment from different environments (Dev and Prod).

Project # 7

**Title:** Service Now Ticket Triage

**Role:** RPA Developer

**Description:** Service Now Ticket Triage automation is used to create tickets for reporting any incidents or Service Requests. All such tickets are created by GSD and assign to an appropriate application support group in Service Now. Tickets are then assigned to a particular “Assignee” in service now, who would work on the ticket and take it to closure by service provider.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Creating and accessing the incident tables from REST api.
* Writing power shell scripts for conversion JSON file to CSV or text.
* Using SQL queries to access the CSV file with OLEDB connection string.
* Handled Web, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Preparing different approval documents (PDD, SDD, LIA etc.,)
* Active involved in document approval process and code moment from different environments (Dev, Test, UAT and Prod).

Project # 8

**Title:** Blueprint Application Checkout

**Role:** RPA Developer

**Description:** The objective of the project is to creating, updating, archiving and printing Device Master Records (DMR) and Lot History Records (LHR) for engineering and production use. Blueprint Application Checkout automation process is to perform checkout in order to know the availability of the application and alert the technical support team to take remediation if there is any outage in the application or interface connectivity.

**Responsibilities:**

* Analyzing the requirement by going through the requirements document.
* Business logic implementation / coding as per the design specifications.
* Handled Web, Window automations and Exceptions.
* Involved in unit testing and bug fixes.
* Preparing different approval documents (PDD, SDD, LIA etc.,)
* Active involved in document approval process and code moment from different environments (Dev, Test, UAT and Prod).

**Professional Qualities:**

* Using self-ideology for a better result in this field.
* Making use of different technique for attaining the goal of the organization.

**Declaration:**

I do here by declare that the above furnished information is true to the best of my knowledge and belief.

**Dr. M. Sankara Prasanna Kumar**